



56th Semiannual Report to Congress

APRIL 1, 2016 to SEPTEMBER 30, 2016

Encouraging others to do the right thing when no one is watching...

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Executive Summary

This Semiannual Report, submitted pursuant to Section 5 of the Inspector General Act of 1978, as amended, summarizes the major activities and accomplishments of the Federal Labor Relations Authority (FLRA) Office of Inspector General (OIG) for the period April 1, 2016 to September 30, 2016. The most significant activities of the OIG during the second half of Fiscal Year (FY) 2016 are noted below. Additional details pertaining to each activity can be found in subsequent sections of this report.

Audits and Evaluations Highlights

During this reporting period, the OIG issued three audits and evaluations including: (1) Review of the Federal Labor Relations Authority's Fiscal Year 2016 Privacy Program Report (AR-16-04); (2) Quality Assurance Review of the Federal Labor Relations Authority Office of Inspector General Operations (ER-16-03); and (3) the Peer Review of the Farm Credit Administration Office of Inspector General (ER-16-04).

The OIG contracted with Dembo, Jones, Healy, Pennington & Marshall, P.C. (DJHPM) to audit the FLRA's Privacy Program for FY 2016. DJHPM followed up on six open recommendations from FY 2015 and closed five. This year's audit resulted in no new findings.

In June 2016, DJHPM completed a Quality Assurance Review of the FLRA OIG Audit Operations (ER-16-03). The primary objective of the review was to ensure that the OIG quality control system is suitably designed and consistently complied with to the extent necessary to reasonably ensure compliance with professional audit standards and policies. The review resulted in a rating of pass.

The FLRA OIG completed an external peer review of the Farm Credit Administration (FCA) OIG. In August 2016, the OIG issued a report and the FCA OIG received a rating of pass.

Ongoing Audits and Evaluations

The OIG has four ongoing audits and evaluations including: (1) the annual Financial Statement Audit of the Federal Labor Relations Authority for Fiscal Year 2016 (AR-17-01); (2) Evaluation of the Federal Labor Relations Authority's Compliance with the Federal Information Security

Management Act Fiscal Year 2016 (ER-17-01); (3) Data Act Readiness (ER-17-03); and (4) Management and Performance Challenges.

Investigations Highlights

The FLRA OIG received 96 hotline inquiries. Of the 97 hotline inquiries 90 percent of the inquiries were resolved by either the OIG or within the FLRA.

Other Activities Highlights

On April 1, 2016, we responded to a Senate request for information on all open recommendations and closed investigations, evaluations, and audits conducted by the FLRA OIG that were not disclosed to the public.

On April 12, 2016, we responded to a congressional request for open and unimplemented recommendations.

On August 31, 2016, the FLRA OIG issued a Strategic Plan for Fiscal Years 2017-2021.

Looking Ahead

The OIG plans to initiate the following audit and evaluations during the first half of FY 2017:

1. Audit of the Federal Labor Relations Authority's Purchase Card Program (AR-17-04); and
2. The Federal Labor Relations Authority's Compliance with the Improper Payments Elimination and Recovery Act of 2010 in the Fiscal Year 2016 Performance and Accountability Report (ER-17-02).



Dana A. Rooney
Inspector General

Federal Labor Relations Authority Overview

Mission

The mission of the Federal Labor Relations Authority (FLRA) is to carry out the five primary statutory responsibilities as efficiently as possible and in a manner that gives full effect to the rights afforded employees and agencies under the *Federal Service Labor-Management Relations Statute* (the Statute). Under the Statute, the primary responsibilities (type of cases) of the FLRA include:

1. Determining the appropriateness of units for labor organization representation (REP);
2. Adjudicating exceptions to arbitrator's awards (ARB);
3. Resolving complaints of unfair labor practices (ULP);
4. Resolving bargaining impasses; and
5. Resolving issues relating to the duty to bargain (NEG).

Organization

The FLRA conducts its case processing activities through:

- The **Office of the General Counsel** (OGC) of the Authority – led by the General Counsel, who is appointed by the President and confirmed by the Senate – which, through regional offices, is the entry point for ULP charges filed with the FLRA. The OGC also processes REP petitions filed with the FLRA and decides appeals of Regional Directors' decisions dismissing ULP charges.
- The **Office of Administrative Law Judges** is the office in which judges appointed by the Authority conduct administrative hearings and issue recommended decisions in cases involving alleged ULPs and issue decisions involving applications for attorney fees under the *Back Pay Act* or the *Equal Access to Justice Act*.
- The **Authority** is a quasi-judicial body (with three full-time Members --one of which serves as the FLRA Chairman-- appointed by the President and confirmed by the Senate), that resolves appeals in ULP and REP cases and adjudicates exceptions to ARB awards and NEG appeals.
- The **Federal Service Impasses Panel**, which consists of up to seven part-time members appointed by the President (without Senate confirmation), resolves impasses between Federal agencies and unions representing Federal employees under the Statute and the Federal Employees Flexible and Compressed Work Schedules Act.

Federal Labor Relations Authority Overview

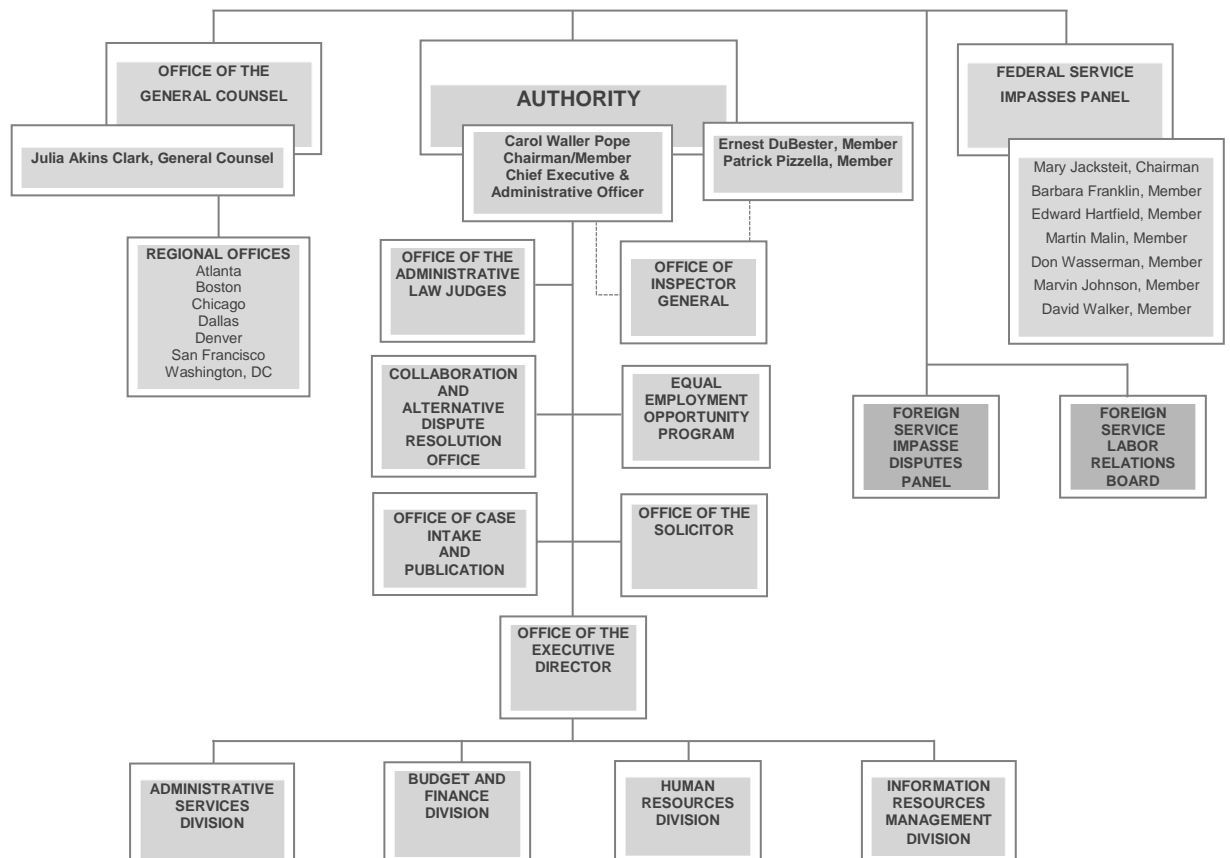
- The FLRA also provides full staff support to two other entities: the Foreign Service Impasse Disputes Panel and the Foreign Service Labor Relations Board.

The Chairman is the head of the Agency and also serves as FLRA’s Chief Executive and Administrative Officer, overseeing all agency-wide administrative functions.

In carrying out statutory responsibilities, the Chairman oversees the following offices:

- The *Office of the Executive Director*, which provides agency-wide operational support through the following divisions: Budget and Finance, Administrative Services, and Information Resources Management.
- The *Office of the Solicitor*, which represents the agency in court proceedings before all United States Courts and provides the Chairman legal advice on various legal issues.
- The *Office of Human Resources*, which is responsible for providing agency-wide Human Resource services, and leading human capital management efforts pursuant to the FLRA Strategic Plan.

Figure 1. Federal Labor Relations Authority Organization Chart



Office of Inspector General

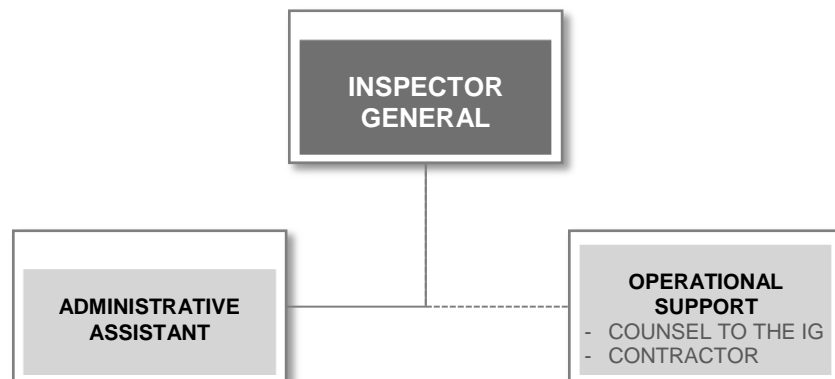
The Inspector General Act of 1978, as amended (hereafter referred to as the IG Act), requires the FLRA and other small agencies to establish an Office of Inspector General (OIG). FLRA is a designated Federal entity under the IG Act of 1978, as amended. The Dodd-Frank Wall Street Reform and Consumer Protection Act (P.L. 111-203) altered the relationship of the designated Federal entity Offices of Inspectors General with the agency head by establishing that the term “head of the designated Federal entity” for FLRA “means the members of the Authority.” In accordance with the Dodd-Frank Act, we submit this report to the Chairman and Authority Members.

The FLRA OIG is responsible for:

1. conducting and supervising audits, evaluations and investigations relating to FLRA programs and operations;
2. reviewing legislation;
3. recommending policies designed to promote economy, efficiency, and effectiveness of the establishment; and
4. keeping the Chairman, Authority Members, and Congress fully and currently informed about problems and deficiencies, as well as the necessity for corrective actions.

To aid the OIG in accomplishing its mission, the OIG was provided an administrative assistant.

Figure 2. FLRA Office of Inspector General Organization Chart



Office of Inspector General Activities

Audits and Evaluations

In accordance with the IG Act, the FLRA OIG conducts, supervises and coordinates audits and evaluations relating to the programs and operations of the FLRA.

We completed **3** audits and evaluations during this reporting period.

Completed Audits and Evaluations

1. Review of the Federal Labor Relations Authority's Fiscal Year 2016 Privacy Program Report (AR-16-04)
 - The Consolidated Appropriations Act, 2005 (Public Law 108-447), Section 552, requires the Inspector General review the agency compliance with Section 552 for privacy and data protection procedures and policies.
 - The FLRA OIG contracted with Dembo, Jones, Healy, Pennington & Marshall, P.C. (DJHPM) an independent certified public accounting firm to perform a privacy and data protection review for FY 2016.
 - DJHPM tested 27 different areas in FLRA's privacy program, this year's Privacy audit resulted in no new findings. The auditor's assessed FLRA's implementation of the 6 open recommendations from FY 2016 resulting in the closure of 5 recommendations, leaving one open.
 - On May 26, 2016, the OIG issued a report.
 - Management plans to take corrective action to close the remaining deficiency in calendar year 2017.
2. Quality Assurance Review of the Federal Labor Relations Authority Office of Inspector General OIG Audit Operations (ER-16-03)

Every year, the FLRA OIG is required to undergo a review of its audit function's system of quality control. The purpose of the review is to assess whether FLRA OIG carries out its work in accordance with:

- Established policies and procedures, including Generally Accepted Government Auditing Standards;
- Applicable Office of Management and Budget (OMB) and Government Accountability Office guidance; and
- Statutory provisions applicable to OIG audits.

We contracted with the independent accounting firm of DJHPM to conduct a review of FLRA OIG's quality assurance program. The scope of the review was April 1, 2015 through March 31, 2016, FLRA OIG can receive a rating of pass; pass with deficiency(ies) or fail. A report was issued on June 22, 2016, and the FLRA OIG received a rating of pass.

3. External Peer Review Report on the Farm Credit Administration Office of Inspector General Audit Organization (ER-16-04).

Ongoing... We currently have **4** audits/evaluations.

Ongoing Audits and Evaluations

1. Financial Statement Audit of the Federal Labor Relations Authority for Fiscal Year 2016 (AR-17-01)
 - DJHPM under contract with the OIG is conducting the FLRA's annual financial statement audit and the related statements of net cost and changes in net position, and the statements of budgetary resources. The OIG plans to issue a report in the first half of FY 2017.
2. Evaluation of the Federal Labor Relations Authority's Compliance with the Federal Information Security Management Act (FISMA) Fiscal Year 2016 (ER-17-01)
 - The E-Government Act of 2002 (P.L. 107-347), commonly referred to as FISMA, requires Federal agencies to develop, document, and implement an agency-wide information security program that provides security for the information and information systems that support the operations and assets of the agency. FISMA assigns specific responsibilities to agency heads and Inspectors General (IG).
 - FISMA requires agencies to have an annual independent evaluation performed on their information security programs and practices and to report the evaluation results to OMB. FISMA states that the independent evaluation is to be performed by the agency IG or an independent external auditor as determined by the IG.
 - DJHPM on behalf of the OIG is conducting an independent evaluation of FLRA's compliance with FISMA for FY 2016 using guidelines established by FISMA, OMB, and the National Institute of Standards and Technology. The OIG plans to issue a report in the first half of FY 2017.
3. Data Act Readiness (ER-17-03)
 - The Digital Accountability and Transparency Act of 2014 (DATA Act) was enacted May 9, 2014 and, among other things, requires that Federal agencies report financial and

payment data in accordance with data standards established by the Department of Treasury and OMB. The data reported will be displayed on a website available to taxpayers and policy makers. In addition, the DATA Act requires that agency OIG's review statistical samples of the data submitted by the agency under the DATA Act and report on the completeness, timeliness, quality and accuracy of the data sampled and the use of the data standards by the agency.

- DJHPM on behalf of the OIG is conducting a DATA Act readiness review of FLRA's processes, systems and controls to comply with the requirements of the DATA Act prior to full implementation. The OIG plans to issue a report in the first half of FY 2017.

4. Management and Performance Challenges

- The Reports Consolidation Act of 2000, Public Law 106-531, requires the IG to provide the agency head with a statement that summarizes the most serious management and performance challenges facing the agency and briefly assesses the agency's progress in addressing those challenges. The OIG plans to issue the most serious management and performance challenges facing the FLRA during the first half of FY 2017.

Planned... The 1st half of FY 2017, we plan to initiate **2** audits/evaluations.

Planned Audits and Evaluations

The OIG plans to initiate the following audit and evaluations during the first half of FY 2017:

1. Audit of the Federal Labor Relations Authority's Purchase Card Program (AR-17-04)
 - On October 5, 2012, the President signed into law the Government Charge Card Abuse Prevention Act of 2012 (Charge Card Act), Public Law 112-194, which reinforced Administration efforts to prevent waste, fraud and abuse of Government-wide charge card programs.
 - The Charge Card Act requires all executive branch agencies to establish and maintain safeguards and internal controls for purchase cards, travel cards, integrated cards, and centrally billed accounts consistent with existing OMB guidance. The OIG procured contract services with DJHPM to conduct an audit and risk assessment of FLRA's FY 2016 Charge Card Program in accordance with the Government Charge Card Act and OMB guidance. The OIG plans to issue the audit report during the second half of FY 2017.

2. The Federal Labor Relations Authority's Compliance with the Improper Payments Elimination and Recovery Act of 2010 in the Fiscal Year 2016 Performance and Accountability Report (ER-17-02)
 - The OIG plans to make a determination on whether FLRA is compliant with applicable provisions of the Improper Payments Elimination and Recovery Act of 2010, in accordance with Sec.3(b) of Public Law 111-204, Improper Payments Elimination and Recovery Act of 2010. The OIG plans to issue a determination during the first half of FY 2017.

Investigations

The FLRA OIG receives and investigates allegations of fraud, waste, abuse and misconduct within FLRA programs and operations. The FLRA OIG investigations can give rise to administrative, civil and criminal penalties. Based on investigations conducted, the FLRA IG issues a report that sets forth the allegations and an objective description of the facts to FLRA management regarding administrative and civil matters. Investigations which uncover potential *criminal activity are referred to the Department of Justice. As of the end of the semiannual reporting period, the OIG has no opened investigations.*

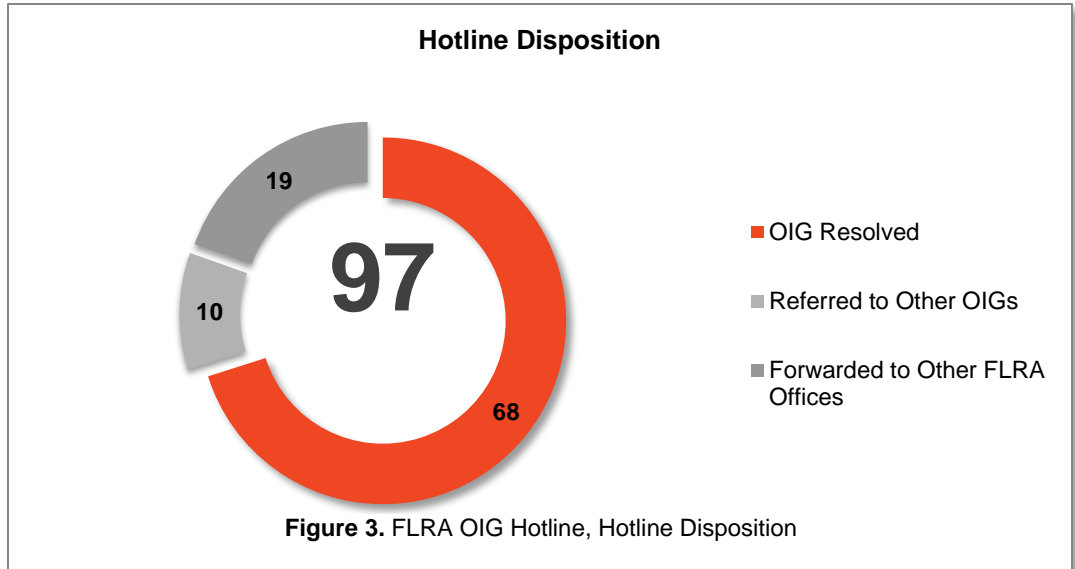
OIG Hotline

In order to facilitate reporting of allegations, FLRA OIG maintains a hotline (see "Contacting the Office of Inspector General"). Callers who have general questions or concerns that do not fall within the OIG's jurisdiction are referred to other entities, such as other FLRA offices, Federal agencies and local or state governments.

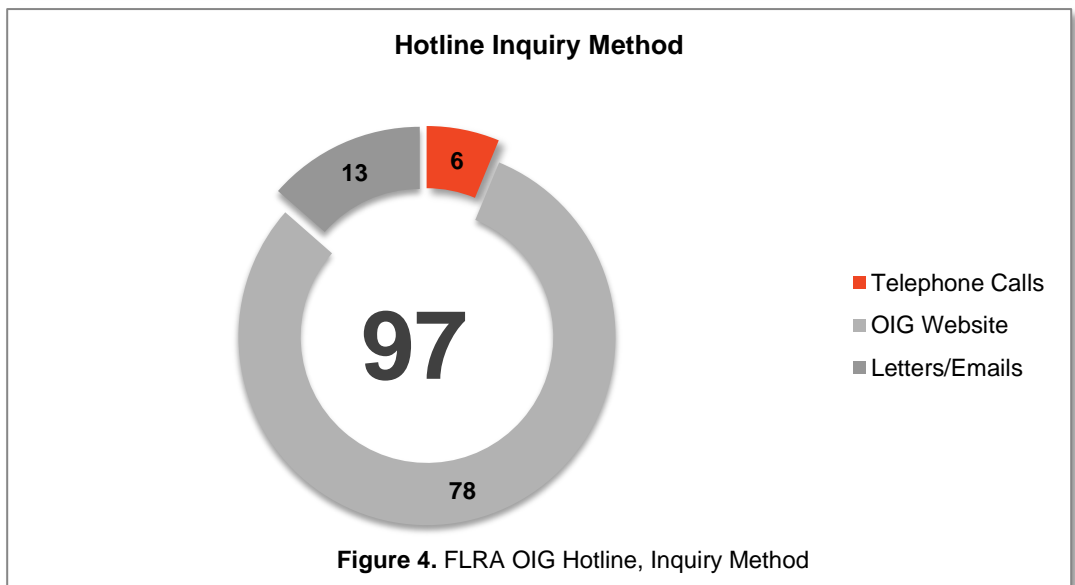
During the reporting period, we received 97 hotline inquiries. These hotline inquiries were received via the following methods: 6 telephone calls, 78 OIG Website and 13 letters/emails. Additionally, the OIG resolved 68 of the inquiries, referred 10 to other OIGs, and forwarded 19 to other FLRA offices.

"During this FY, the OIG received 97 hotline inquiries..."

Over **90%** of the hotline inquiries were resolved by either the OIG or within the FLRA.



Majority of the hotline inquiries received during this FY were via our online site [FLRA.gov/oig-hotline](https://www.flra.gov/oig-hotline)



Other Activities

Peer Review

Offices of Inspectors General performing audits are required to perform (and undergo) reviews of other OIG offices on a 3-year cycle. Peer reviews are conducted of an OIG audit organization's system of quality control in accordance with the Council of Inspectors General on Integrity and Efficiency (CIGIE) Guide for Conducting External Peer Reviews of the Audit Organizations of Federal Offices of Inspector General, based on requirements in the Government Auditing Standards (Yellow Book). Federal audit organizations can receive a rating of pass, pass with deficiencies, or fail.

Section 989C of the Dodd-Frank Wall Street and Consumer Protection Act of 2010 contains additional semiannual reporting requirements pertaining to peer review reports. Federal Inspectors General are required to engage in peer review processes related to audit operations. In keeping with Section 989C, our office is reporting the following information related to its peer review activities. These activities cover our role as both the reviewed, and the reviewing OIG.

Peer Review Planned on FLRA OIG Audit Operations

The Capitol Police OIG is scheduled to perform a peer review of FLRA OIG in FY 2017.

Peer Review to be Conducted by FLRA OIG on Other Audit Operations

The FLRA OIG conducted an external quality control review of the Farm Credit Administration OIG audit organization and issued a final report on August 2, 2016. The FCA OIG received a peer review rating of pass. A copy of the Peer Review of the Farm Credit Administration Office of Inspector General (ER-16-04) can be viewed on the FCA OIG website at: <http://www.fca.gov/Download/InspectorGeneral/Peer/2016PeerReviewOIG.pdf>.

Memorandum of Understanding

In accordance with Section 6 of the Inspector General Reform Act of 2008, each Inspector General shall have his or her own (not reporting to agency management) legal counsel, or obtain the services of a counsel appointed by and directly reporting to another Inspector General or CIGIE on a reimbursable basis. The OIG signed a Memorandum of Understanding with the Department of Treasury OIG to provide legal services on a fiscal-year basis.

Congressional/Senate Requests

On April 1, 2016, we responded to a Senate request from the Committee on Homeland Security and Governmental Affairs to provide information on all open recommendations and closed investigations, evaluations, and audits conducted by the FLRA OIG that were not disclosed to the public.

On April 12, 2016, we responded to a congressional request from the Committee on Oversight and Government Reform United States House of Representatives to provide a list of open and unimplemented recommendations.

Regulatory Review

Section 4(a) (2) of the Inspector General Act of 1978, as amended, requires the OIG to review existing and proposed legislation and regulations relating to FLRA programs and operations of FLRA. During this reporting period the OIG did not review any legislation and regulations relating to FLRA.

Liaison Activities

The IG is a member of the CIGIE, which was established on October 14, 2008, pursuant to the Inspector General Reform Act of 2008. Additionally, the FLRA IG is a member of the Inspection and Evaluation Committee and the Professional Development Committee.

Strategic Plan

On August 31, 2016, the FLRA OIG issued a Strategic Plan for Fiscal Years 2017-2021. The Strategic Plan outlines the vision and priorities that guide the office as we carry out our mission to protect the integrity of the FLRA program and operations.

Reporting Requirements of the Inspector General Act of 1978, as Amended

The reporting requirements of the Inspector General Act of 1978, as amended, are listed in the following table along with the location of the required information. The word “None” appears where there is no data to report under a particular requirement.

Reference	Reporting Requirements	Page
Section 4(a)(2)	Review of legislation and regulations	p.13
Section 5(a)(1)	Significant problems, abuses, and deficiencies relating to the administration of programs and operations	None
Section 5(a)(2)	Recommendations with respect to significant problems, abuses or deficiencies	None
Section 5(a)(3)	Recommendations included in previous semiannual reports on which corrective action has not been completed (Table 1)	p.16
Section 5(a)(4)	Matters referred to prosecutive authorities	None
Section 5(a)(5)	Summary of reports	None
Section 5(a)(6)	Listing by subject of audit reports issued (Table 2)	p.17
Section 5(a)(7)	Summary of significant reports	None
Section 5(a)(8)	Statistical table – Reports with questioned costs (Table 3)	p.18
Section 5(a)(9)	Statistical table – Recommendations that funds be put to better use (Table 4)	p.19
Section 5(a)(10)	Summary of each audit report, inspection report, and evaluation report without management decisions	None
Section 5(a)(11)	Description and explanation of revised management decision	None
Section 5(a)(12)	Management decision with which the IG is in disagreement	None
Section 5(a)(13)	Information under section 05(b) of the Federal Financial Management Improvement Act (FFMIA) of 1996	None
Section 5(a)(14)	Peer Review Activity	p.12

Second Half of FY 2016 Freedom of Information Act Request

Activity	Total
Number of Freedom of Information Act (FOIA) Requests Received	0
Number of FOIA Requests Processed	
Number Granted	
Number Partially Granted	
Number Not Granted	
Reasons for Denial	
No Records Available	
Referred to Other Agencies	
Requests Denied in Full Exemption 3	
Requests Denied in Full Exemption 5	
Requests Denied in Full Exemption 7(A)	
Requests Denied in Full Exemption 7(C)	
Request Withdrawn	
Not a Proper FOIA Request	
Not an Agency Record	
Duplicate Request	
Other	
Requests for OIG Reports from Congress and Other Government Agencies	
Received	
Processed	
Number of OIG Reports/Documents Released in Response to Requests	

**Table 1. Summary of Audit Reports with
Corrective Actions Outstanding for more than
One (1) Year**

Report Title	Report Number	Issue Date	Total	Closed	Open
Report on Evaluation of FLRA's FISMA Compliance	FY09FISMA	7/09	16	15	1
Evaluation of the FLRA Compliance with the FISMA	ER-12-01	11/11	7	6	1
Management Letter for Fiscal Year 2011 Audit of the FLRA Financial Statements	AR-12-02	12/11	3	2	1
Evaluation of the Federal Labor Relations Authority's Compliance with the Federal Information Security Management Act FY 2014	ER-15-01	11/14	3	0	3
Review of the Federal Labor Relations Authority's Fiscal year 2015 Privacy Program	AR-15-04	7/15	6	5	1

Table 2. List of Audit Reports Issued

Report Number	Issue Date	Report Title	Questioned Cost	Unsupported Cost	Funds Put to Better Use
AR-16-04	05/26/16	Review of the Federal Labor Relations Authority's Fiscal Year 2016 Privacy Program	\$0	\$0	\$0
ER-16-03	06/22/16	Quality Assurance Review of the Federal Labor Relations Authority Office of Inspector General Audit Operations	\$0	\$0	\$0
ER-16-04	8/2/2016	External Peer Review Report on the Farm Credit Administration Office of Inspector General Audit Organization	\$0	\$0	\$0

Table 3. Reports with Questioned Cost

Description	Number of Reports	Questioned Cost	Unsupported Cost
A. For which no management decision has been made by the commencement of the reporting period.	0	\$0	\$0
B. Which were issued during the reporting period.	0	\$0	\$0
Subtotals (A + B)	0	\$0	\$0
C. For which a management decision was made during the reporting period.	0	\$0	\$0
i. Dollar value of disallowed costs; and	0	\$0	\$0
ii. Dollar value of costs not disallowed.	0	\$0	\$0
D. For which no management decision has been made by the end of the reporting period.	0	\$0	\$0
E. Reports for which no management decision was made within 6 months of issuance.	0	\$0	\$0

Table 4. Recommendations That Funds Be Put to Better Use

Description	Number of Reports	Unsupported Cost
A. For which no management decision has been made by the commencement of the reporting period.	0	\$0
B. Which were issued during the reporting period.	0	\$0
Subtotals (A + B)	0	\$0
C. For which a management decision was made during the reporting period.	0	\$0
i. Dollar value of recommendations that were agreed to by management; and	0	\$0
ii. Dollar value of recommendations that were not agreed to by management.	0	\$0
D. For which no management decision has been made by the end of the reporting period.	0	\$0
E. Reports for which no management decision was made within 6 months of issuance.	0	\$0

Acronym Abbreviation	Definition
ARB	Arbitration (type of FLRA case)
CIGIE	Council of Inspectors General on Integrity and Efficiency
DJHPM	Dembo, Jones, Healy, Pennington & Marshall, P.C.
FFMIA	Federal Financial Management Improvement Act
FISMA	Federal Information Security Management Act of 2002
FLRA	Federal Labor Relations Authority
FOIA	Freedom of Information Act
FY	Fiscal Year
IG	Inspector General
NEG	Negotiability (Type of FLRA case)
OGC	Office of the General Counsel
OIG	Office of Inspector General
OMB	Office of Management and Budget
P.L.	Public Law
REP	Representation (Type of FLRA Case)
STATUTE	Federal Service Labor-Management Relations Statute
ULP	Unfair Labor Practice (Type of FLRA case)

Term	Definition
Disallowed Cost	A questioned cost that management, in a management decision, has sustained or agreed should not be charged to the Government.
Final Action	The completion of all actions that management has concluded, in its management decision, are necessary with respect to the findings and recommendations. If management concluded that no actions were necessary, final action occurs when management decision is issued.
Management Decision	An evaluation by management of the findings and recommendations included in an audit report and the issuance of a final decision by management concerning its response to such findings and recommendations, including actions concluded to be necessary.
Questioned Cost	A cost questioned because of: (a) an alleged violation of a law, regulation, contract, or other agreement or document governing the expenditures of funds; (b) a finding that, at the time of the audit, such cost is not supported by adequate documentation; or (c) a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.
Recommendation That Funds Be Put To Better Use	A recommendation that funds could be used more efficiently if management took actions to complete the recommendation, including: (a) reduction in outlays; (b) deobligation of funds; (c) costs not incurred by implementing recommended improvements related to the operations of the establishment, a contractor; (d) avoidance of unnecessary expenditures noted in preaward reviews of contract; or (e) any other savings which are specifically identified.
Unsupported Cost	A cost questioned because, at the time of the audit, such cost is not supported by adequate documentation.



If you believe an activity is wasteful, fraudulent, or abusive of Federal funds, contact us:

Online Hotline: FLRA.gov/OIG-HOTLINE

Email: OIGMAIL@FLRA.gov

The complainant may remain confidential; allow their name to be used; or anonymous. If the complainant chooses to remain anonymous, FLRA OIG cannot obtain additional information on the allegation, and also cannot inform the complainant as to what action FLRA OIG has taken on the complaint. Confidential status allows further communication between FLRA OIG and the complainant after the original complaint is received. The identity of complainant is protected under the provisions of the Whistleblower Protection Act of 1989 and the Inspector General Act of 1978. To learn more about the FLRA OIG, visit our Website at <http://flra.gov/oig>

OIG Contact Information

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